

Fall Product Program

Frequently Asked Questions

What are the program dates?

October 17 to November 14

Girls send emails to customers to shop online, customers order online, pay online, and products can be delivered directly to the customer or by girl delivery.

What are the girls selling?

Nuts, Chocolates, Candy, and Magazines

Is anything delivered in person?

Customers can choose to have nuts, chocolates, or magazines shipped directly to them, or they can select from a group of nut and chocolate products that girls can deliver. Payment is collected at the time of placing the order online.

Where do girls sign up?

Parents and leaders will receive an email with the link from M2. They will follow the link to access their M2 account and then the girls will be ready to participate.

Are there any incentives or rewards for participating?

Yes, the girl recognitions are listed on the back of the M2 flyer or on the council website.

Leaders can also receive a personalized avatar patch, with their avatar when the troop sells \$600 worth of items.

What if a leader does not know who is registered in her troop?

Please look at your roster in the VTK or get assistance from our Customer Care Team.

What if a leader has questions about the online platform?

They should contact their Service Unit Fall Product Chair or M2 Customer Service at 1-800-372-8520.

What do new troops need to have done before selling product?

They must have two non-related registered adults with Criminal Background Check completed, one of them having completed Leadership Essentials, and have at least 5 girls registered in the troop.

Troop needs to be in the process of opening a bank account and have one adult volunteer to take the Troop Fall Product training through the Council or online. Contact your Service Unit Fall Product Chair for questions or help.

Who may participate?

All Girl Scouts registered in the current membership year beginning on October 1, 2020 may participate in the program. The Parent/Guardian Permission Agreement for each girl will be part of the M2 girl dashboard set up.

Girls/Troops with Outstanding Balances from previous years programs may not participate until the debt is paid to council.

When will product be delivered to Service Units?

Product will be delivered via Mega Drop to Service Units the first week in December. The Service Units will then get product to troops and troops to girls so girls can deliver to customers the second week in December. *Mega Drop procedures may vary by area. Contact your area Product Program staff for specifics for your area.

When do girls and troops receive their recognitions?

Recognitions should be available for distribution in December

What are troop proceeds this year?

18% of the retail price. For example, if a girl sells a \$7 item during the program, she will earn \$1.26 for her troop.